Glenda R. Weibel Federal Docket Manager

1600 7th Avenue Suite 1508 Seattle, WA 98191 206-346-9428



VIA E-MAIL and ECFS

August 29, 2018

Ben Childers (ben.childers@fcc.gov)
Pam Megna (pam.megna@fcc.gov)
Competition Policy Division
Wireline Competition Bureau
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

Re: CenturyLink QC 2nd Quarter 2018 Special Access Metrics Report No. 2 WC Docket No. 05-333 (via ECFS)

Dear Mr. Childers and Ms. Megna,

Pursuant to the Federal Communications Commission's *Memorandum Opinion and Order* released March 9, 2007 in WC Docket No. 05-333, 22 FCC Rcd 5207,¹ CenturyLink QC² is filing its Special Access Metrics Report for the Second Quarter of 2018. This Report No. 2 provides the New Installation Trouble Report Rate metric and completes the reporting requirement for the Second Quarter of 2018.

If you have questions regarding this report, please contact me at 206-346-9428 or at glenda.weibel@centurylink.com.

Sincerely,

/s/ Glenda R. Weibel

Attachment

 1 *MO&O*, 22 FCC Rcd at 5241 ¶ 65.

² Qwest Corporation (or QC), the local exchange carrier, does business as CenturyLink QC. CenturyLink, Inc. owns CenturyLink QC and other affiliates.

				APRIL 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0						
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	88	94.32%	70	97.14%	-0.73	
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	6	66.67%	5	100.00%	-0.63	
CO	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%				
CO	NITR	New Installation Trouble Report Rate	Special Access - DS1	93	97.85%	45	97.78%	-1.02	
CO	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	1	100.00%		
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	33	96.97%	20	85.00%	-1.97	
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	2	100.00%		
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	22	100.00%	20	100.00%		
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%				
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0			1	100.00%		
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	53	98.11%	34	97.06%	-1.19	
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	66.67%	1	100.00%	-1.41	
MT	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%				
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	15	100.00%	11	100.00%		
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%				
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	14	92.86%	7	100.00%	-1.26	
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			1	100.00%		
NE	NITR	New Installation Trouble Report Rate	Special Access - DS0						
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	5	80.00%	7	100.00%	-0.87	
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	8	100.00%		
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	50	92.00%	26	96.15%	-0.91	
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	75.00%				
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	52	98.08%	27	96.30%	-1.29	
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%				
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	14	78.57%	13	92.31%	-0.73	
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%				
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	26	92.31%	26	100.00%	-0.58	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%				
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	68	100.00%	39	100.00%		

			APRIL 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	4	100.00%	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS0					
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	11	90.91%	10	90.00%	-1.04
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%			

				MAY 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0						
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	84	95.24%	49	97.96%	-0.83	
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	6	100.00%		
СО	NITR	New Installation Trouble Report Rate	Special Access - DS0						
СО	NITR	New Installation Trouble Report Rate	Special Access - DS1	83	93.98%	57	98.25%	-0.52	
СО	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	75.00%	3	100.00%	-1.11	
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	72	98.61%	15	86.67%	-2.4	
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%	4	75.00%	-1.57	
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	15	86.67%	25	92.00%	-0.98	
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%				
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0						
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	52	96.15%	36	100.00%	-0.76	
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	7	100.00%	7	100.00%		
MT	NITR	New Installation Trouble Report Rate	Special Access - DS0						
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	9	88.89%	16	100.00%	-0.78	
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above						
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	17	100.00%	12	100.00%		
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	6	66.67%				
NE	NITR	New Installation Trouble Report Rate	Special Access - DS0						
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	21	90.48%	18	100.00%	-0.65	
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%				
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	33	93.94%	14	100.00%	-0.98	
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	1	100.00%		
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	44	95.45%	23	91.30%	-1.41	
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%	4	100.00%		
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	5	100.00%	8	87.50%	-1.5	
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above						
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	36	100.00%	23	100.00%		
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	2	100.00%		
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	82	92.68%	46	100.00%	-0.08	

			MAY 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	10	100.00%	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	9	100.00%	9	88.89%	-1.63
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					

						JUNE 2018				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity		
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%					
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	94	96.81%	47	97.87%	-1.14		
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	6	100.00%	3	100.00%			
CO	NITR	New Installation Trouble Report Rate	Special Access - DS0							
CO	NITR	New Installation Trouble Report Rate	Special Access - DS1	47	95.74%	41	92.68%	-1.38		
CO	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	50.00%	1	0.00%	-1.53		
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	35	100.00%	34	100.00%			
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	1	100.00%			
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	27	96.30%	21	95.24%	-1.11		
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above							
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0							
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	39	100.00%	48	93.75%	-1.97		
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	7	85.71%	1	100.00%	-1.7		
MT	NITR	New Installation Trouble Report Rate	Special Access - DS0							
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	11	100.00%	5	80.00%	-1.93		
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%					
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	10	100.00%	1	100.00%			
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	1	100.00%			
NE	NITR	New Installation Trouble Report Rate	Special Access - DS0			2	100.00%			
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	15	100.00%	3	100.00%			
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above							
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	57	89.47%	14	100.00%	-0.6		
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%					
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	37	100.00%	37	97.30%	-1.61		
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	4	75.00%	-1.34		
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	5	100.00%	7	85.71%	-1.54		
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above			1	100.00%			
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	111	94.59%	10	100.00%	-1.14		
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	1	0.00%	-1.86		
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	57	98.25%	32	100.00%	-1.22		

			JUNE 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%	6	100.00%	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS0					
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	27	96.30%	6	100.00%	-1.55
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above					

						QTR		
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%			
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS1	266	95.49%	166	97.59%	-0.57
AZ	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	13	84.62%	14	100.00%	-0.54
CO	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			
CO	NITR	New Installation Trouble Report Rate	Special Access - DS1	223	95.96%	143	96.50%	-1.02
CO	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	7	71.43%	5	80.00%	-1.21
IA	NITR	New Installation Trouble Report Rate	Special Access - DS1	140	98.57%	69	92.75%	-2.34
IA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	8	100.00%	7	85.71%	-1.67
ID	NITR	New Installation Trouble Report Rate	Special Access - DS1	64	95.31%	66	95.45%	-1.23
ID	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	2	100.00%			
MN	NITR	New Installation Trouble Report Rate	Special Access - DS0			1	100.00%	
MN	NITR	New Installation Trouble Report Rate	Special Access - DS1	144	97.92%	118	96.61%	-1.4
MN	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	17	88.24%	9	100.00%	-0.87
MT	NITR	New Installation Trouble Report Rate	Special Access - DS0	2	100.00%			
MT	NITR	New Installation Trouble Report Rate	Special Access - DS1	35	97.14%	32	96.88%	-1.04
MT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	3	100.00%			
ND	NITR	New Installation Trouble Report Rate	Special Access - DS1	41	97.56%	20	100.00%	-1.27
ND	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	7	71.43%	2	100.00%	-1.13
NE	NITR	New Installation Trouble Report Rate	Special Access - DS0			2	100.00%	
NE	NITR	New Installation Trouble Report Rate	Special Access - DS1	41	92.68%	28	100.00%	-0.5
NE	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	4	100.00%	8	100.00%	
NM	NITR	New Installation Trouble Report Rate	Special Access - DS1	140	91.43%	54	98.15%	-0.14
NM	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	7	85.71%	1	100.00%	-1.7
OR	NITR	New Installation Trouble Report Rate	Special Access - DS1	133	97.74%	87	95.40%	-1.59
OR	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	5	100.00%	8	87.50%	-1.5
SD	NITR	New Installation Trouble Report Rate	Special Access - DS1	24	87.50%	28	89.29%	-1.14
SD	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%	1	100.00%	
UT	NITR	New Installation Trouble Report Rate	Special Access - DS1	173	95.38%	59	100.00%	-0.33
UT	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	6	100.00%	3	66.67%	-1.91
WA	NITR	New Installation Trouble Report Rate	Special Access - DS1	207	96.62%	117	100.00%	-0.14

			QTR					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
WA	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	7	100.00%	20	100.00%	
WY	NITR	New Installation Trouble Report Rate	Special Access - DS0	1	100.00%			
WY	NITR	New Installation Trouble Report Rate	Special Access - DS1	47	95.74%	25	92.00%	-1.4
WY	NITR	New Installation Trouble Report Rate	Special Access - DS3 and above	1	100.00%			